

SB 573 - AS INTRODUCED

2026 SESSION

26-2239

08/09

SENATE BILL **573**

AN ACT establishing certification standards for facility comfort dogs.

SPONSORS: Sen. Birdsell, Dist 19; Sen. Fenton, Dist 10; Sen. Gannon, Dist 23; Sen. Pearl, Dist 17; Sen. Ward, Dist 8; Rep. Moffett, Merr. 4; Rep. Morton, Hills. 39

COMMITTEE: Executive Departments and Administration

ANALYSIS

This bill establishes certification standards for facility comfort dogs, facility comfort dog handlers, and facility comfort dog handling teams.

Explanation: Matter added to current law appears in ***bold italics***.
Matter removed from current law appears ~~[in brackets and struckthrough.]~~
Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Twenty-Six

AN ACT establishing certification standards for facility comfort dogs.

Be it Enacted by the Senate and House of Representatives in General Court convened:

1 1 New Chapter; Facility Comfort Dog Certification. Amend RSA by inserting after chapter 167-
2 D the following new chapter:

3 CHAPTER 167-E

4 FACILITY COMFORT DOG CERTIFICATION

5 167-E:1 Definitions. In this chapter:

6 I. "Facility comfort dog" means a specifically trained dog that provides emotional support,
7 comfort, and crisis response to individuals, groups, and communities in various settings, such as
8 hospitals, nursing homes, schools, disaster relief areas, emergency response/public safety agencies
9 and other places where people may be experiencing stress, trauma, or crisis. Facility comfort dogs
10 are trained to interact gently and empathetically with people, offering unconditional support and
11 non-judgmental companionship to help alleviate anxiety, reduce stress, improve mood, and enhance
12 overall well-being and resilience. Facility comfort dogs are not considered service dogs or emotional
13 support animals.

14 II. "Facility comfort dog handler" means an emergency response or public safety worker who
15 is responsible for the care, training, and supervision of a facility comfort dog during its interactions
16 with individuals, groups, and communities in need of emotional support or crisis response. A facility
17 comfort dog handler shall ensure that it behaves appropriately, follows commands, and maintains a
18 calm and comforting presence in various environments. A facility comfort dog handlers shall be
19 trained to understand canine behavior, communication, and emotional support techniques, allowing
20 them to effectively guide the facility comfort dog's interactions with individuals, groups, or
21 communities in distress or crisis situations.

22 III. "Emergency response or public safety worker" means any law enforcement officer
23 certified under RSA 106-L, certified county corrections officer, sheriff or deputy sheriff, state police
24 officer, civilian law enforcement employee, civilian county corrections employee, any call, volunteer,
25 or regular firefighter, civilian fire department employee, rescue or ambulance worker, including
26 ambulance service, emergency medical personnel, first responder service, and volunteer personnel,
27 telecommunicators, and local dispatchers, including any retired emergency response or public safety
28 workers as defined in this section.

29 IV. "Local dispatcher" means a person who determines the location, status, and assistance
30 required by callers and walk-in customers for public safety services and dispatches the appropriate

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1 police, fire, ambulance, or other units to provide needed emergency services at the state, city, town,
2 or private emergency services level.

3 V. "Telecommunicator" means an employee of the department of safety, division of
4 emergency services and communications who is responsible for receiving at the public safety
5 answering point telephone calls made to E911 and transferring or relaying such calls to public or
6 private safety agencies.

7 VI. "Facility comfort dog team" means a trained facility comfort dog and its handler,
8 working collaboratively to provide emotional support, comfort, and crisis response to individuals,
9 groups, and communities in various settings. The facility comfort dog team shall undergo
10 specialized training to develop skills in empathy, active listening, and non-verbal communication,
11 enabling them to effectively respond to the emotional, behavioral, physical, cognitive, and relational
12 needs of those they encounter.

13 VII. "Facility comfort dog trainer" means any person who is employed to train dogs for the
14 use of a facility comfort dog or is volunteering and training to raise dogs for the use of facility
15 comfort dogs by emergency response or public safety worker, or an individual trainer who helps an
16 emergency response or public safety worker to train their facility comfort dog.

17 VIII. "Housing accommodation" means any publicly assisted housing accommodation or any
18 real property, or portion thereof, which is used or occupied, or is intended, arranged, or designed to
19 be used or occupied, as the home, residence, or sleeping place of one or more persons.

20 IX. "Public facility" means any place of public accommodation and any street, highway,
21 sidewalk, walkway, public building, and any other place or structure to which the general public is
22 regularly, normally, or customarily permitted or invited.

23 X. "Place of public accommodation" includes any tavern roadhouse, hotel, motel, or trailer
24 camp, whether for entertainment of transient guests or accommodation of those seeking health,
25 recreation, or rest; any producer, manufacturer, wholesaler, distributor, retail shop, store
26 establishment, or concession dealing with goods or services of any kind; any restaurant, eating
27 house, or place where food is sold for consumption on the premises; any place maintained for the sale
28 of ice cream, ice, and fruit preparations or their derivatives, soda water or confections, or where any
29 beverages of any kind are retailed for consumption on the premises; any garage; any public
30 conveyance operated on land or water, or in the air, or any stations and terminals thereof; any
31 bathhouse, boardwalk, or seashore accommodation; any auditorium, meeting place, or hall; any
32 theater, motion picture house, music hall, roof garden, skating rink, swimming pool, amusement and
33 recreation park, fair, bowling alley, gymnasium, shooting gallery, billiard and pool parlor, or any
34 other place of amusement; any comfort station; any dispensary, clinic, or hospital; any public library;
35 any kindergarten, primary and secondary school, trade or business school, high school, academy,
36 college and university, or any educational institution under the supervision of the state board of
37 education, or the commissioner of education of the state of New Hampshire.

1 167-E:2 Facility Comfort Dog Training.

2 I. The initial training and certification shall be completed by the dog's second birthday.
3 Such initial training and certification shall be comprised of the following American Kennel Club
4 certifications:

- 5 (a) Canine Good Citizen (CGC).
- 6 (b) Advanced Canine Good Citizen (CGCA).
- 7 (c) Urban Canine Good Citizen (CGCU).

8 II. The ongoing training shall be comprised of the following:

9 (a) A minimum 1 hour per quarter of structured training. Training should focus on
10 maintaining and reinforcing CGC, CGCA, and CGCU skills.

11 (b) Exposure to various emergency or public safety environments, including interactions
12 with first responders and the public.

13 III. The emergency services or public safety agency employing or owning the facility comfort
14 dog shall maintain detailed training records. Records shall include:

- 15 (a) Dates and duration of training sessions.
- 16 (b) The type of training conducted.
- 17 (c) Progress and any corrective actions needed.
- 18 (d) Certification completion and renewal dates.

19 167-E:3 Facility Comfort Dog Handler Training.

20 I. Each facility comfort dog handler working with the facility comfort dog shall complete
21 training with his or her assigned facility comfort dog. Such training and certification shall be
22 comprised of the following American Kennel Club certifications:

- 23 (a) Canine Good Citizen (CGC).
- 24 (b) Advanced Canine Good Citizen (CGCA).
- 25 (c) Urban Canine Good Citizen (CGCU).

26 II. The following training shall also be required of facility comfort dog handlers:

27 (a) Training on recognizing and responding to individuals experiencing mental health
28 crises.

29 (b) Education on crisis intervention techniques for first emergency response or public
30 safety workers, including CIT training.

- 31 (c) Training on providing basic emergency care and first aid for canine partners.

32 III. The ongoing training shall be comprised of the following:

33 (a) A minimum of one hour per month of structured training with the facility comfort
34 dog. Training should focus on reinforcing AKC certification skills, handling techniques, and
35 scenario-based public interactions.

- 36 (b) Regular exposure to emergency/public safety environments to maintain proficiency.

1 IV. The emergency services or public safety agency employing or owning the facility comfort
2 dog shall maintain detailed training records for both the dog and handler. Records shall include:

- 3 (a) Dates and duration of training sessions.
4 (b) The type of training conducted.
5 (c) Progress and any corrective actions needed.
6 (d) Certification completion and renewal dates.

7 167-E:4 Animal Duties. The official duties performed by a facility comfort dog shall be directly
8 related to the handler's roll as an emergency response or public safety worker. Official duties may
9 include but are not limited to: critical incident stress management, survivor advocacy and support,
10 school support, crisis response, community mental health support, community relations.

11 167-E:5 Facility Comfort Dog Licensing, Rabies Certificate and Insurance.

12 I. The owner of the facility comfort dog shall comply with all state and local ordinances
13 regarding licensing and rabies certification under RSA 466:1 and RSA 466:1-a. The owner of the
14 facility comfort dog shall also fully insure the dog for the duration of its service career.

15 II. Nothing in this section is intended to inhibit, interfere or impede with the protections
16 provided to service animals and search and rescue dogs under RSA 167-D.

17 167-E:6 Facility Comfort Dog Team Certification.

18 I. Each facility comfort dog team shall complete all training requirements outlined within
19 the facility comfort dog training under RSA 167-E:2, and facility comfort dog handler training under
20 RSA 167-E:3 in order to be certified in the state of New Hampshire.

21 II. Each facility comfort dog team shall complete the following certification exams every 3
22 years, from the date of their initial certification, to remain certified:

- 23 (a) Canine Good Citizen (CGC).
24 (b) Advanced Canine Good Citizen (CGCA).
25 (c) Urban Canine Good Citizen (CGCU).

26 III. The emergency services or public safety agency owning or employing the facility comfort
27 dog shall maintain all training and certification records, including:

- 28 (a) Initial therapy dog certification documentation.
29 (b) Recertification dates and results.
30 (c) Any ongoing training or corrective action records.

31 IV. All facility comfort dog teams working in the state of New Hampshire shall have one
32 year from the effective date of this chapter to meet certification and recertification requirements
33 outlined therein.

34 167-E:7 Facility Comfort Dog May Accompany. A facility comfort dog may accompany their
35 handler into any public facility, housing accommodation, or place of public accommodation to which
36 the general public is invited, while they are in the course of performing their official duties, and/or,
37 while in the course of, or traveling to or from the location of, their official duties.

1 167-E:8 Prohibited Acts.

2 I. It is unlawful for a person, directly or indirectly, either to prohibit, hinder, or interfere
3 with a facility comfort dog team, while in the course of performing their official duties.

4 II. It is unlawful for any person to represent, and/or fit, a dog with a collar, leash, vest, sign,
5 or harness of any type which represents that the dog is a facility comfort dog if the dog is not a
6 facility comfort dog certified under this chapter.

7 167-E:9 Facility Comfort Dog Care.

8 I. A facility comfort dog shall not be fed a raw diet in order to minimize food borne diseases
9 that may be unintentionally transmitted to humans.

10 II. A facility comfort dog shall be confined when traveling above 55 miles per hour.
11 Confinement may be a crate or tether attached to a harness but not to a collar. A remote
12 temperature sensor shall be placed in any vehicle in which the facility comfort dog will be left
13 unattended.

14 III. No prong or electronic collars or head halters shall be used for American Kennel Club
15 testing and no dog may wear prong or electronic collars or head halters while being deployed.

16 167-E:10 Facility Comfort Dog Retirement. Each emergency response or public safety agency
17 employing a facility comfort dog shall have a policy which outlines the facility comfort dog's safe and
18 humane retirement. If it is determined that a facility comfort dog in training cannot meet the
19 standards set forth in this chapter, such policy shall outline the facility comfort dog's permanent
20 ownership, and/or, options to return to the agency, non-profit, business or breeder the facility
21 comfort dog was obtained from 167-E:

22 2 Effective Date. This act shall take effect 60 days after its passage.