

CHAPTER 233
SB 138 - FINAL VERSION

03/27/2025 1393s
8May2025... 1764h

2025 SESSION

25-1063
05/08

SENATE BILL

138

AN ACT relative to record requests by health care providers.

SPONSORS: Sen. McGough, Dist 11; Sen. Murphy, Dist 16; Sen. Birdsell, Dist 19; Sen. Innis, Dist 7; Sen. Gannon, Dist 23; Sen. Rosenwald, Dist 13; Rep. Potucek, Rock. 13; Rep. Miles, Hills. 12; Rep. Nagel, Belk. 6; Rep. L. Walsh, Rock. 15; Rep. Porcelli, Rock. 19

COMMITTEE: Health and Human Services

AMENDED ANALYSIS

This bill provides that when a health care provider requests a patient's medical records, the records should be provided within 14 days of the request.

Explanation: Matter added to current law appears in ***bold italics***.
Matter removed from current law appears [~~in brackets and struck through.~~]
Matter which is either (a) all new or (b) repealed and reenacted appears in regular type.

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STATE OF NEW HAMPSHIRE

In the Year of Our Lord Two Thousand Twenty Five

AN ACT relative to record requests by health care providers.

Be it Enacted by the Senate and House of Representatives in General Court convened:

1 233:1 Medical Records. Amend RSA 332-I:1, I to read as follows:

2 I. All medical information contained in the medical records in the possession of any health care
3 provider, or in the possession of any third-party vendor with whom a health care provider contracts to
4 store, handle, and issue copies of such medical records, shall be deemed to be the property of the patient.
5 The patient or the patient's requestor shall be entitled to a copy of such records upon request, as
6 regulated by the Health Insurance Portability and Accountability Act of 1996, as amended ("HIPAA").

7 (a) For purposes of this section, a "requestor" means the patient's personal representative,
8 ***the patient's health care provider***, an individual authorized to access the patient's medical record through
9 a valid power of attorney, or the patient's attorney.

10 (b) For any request made by a requestor, the cost for electronic copies of the patient's
11 medical records, and all related services, shall be charged at a reasonable rate not to exceed \$50.00, and
12 the cost for paper copies of the patient's medical records, and all related services, shall not exceed \$5 for
13 the first page, \$.41 per page for pages 2 through 50, and \$.30 per page for pages 51 and higher. If,
14 however, any redactions to the patient's records are specifically requested by the requestor, such as for
15 example, redactions of sensitive information pertaining to HIV status, drug and alcohol use, mental health,
16 or genetic testing, the requestor may be charged a reasonable cost for the labor necessary to complete
17 those redactions, not to exceed \$25 per hour.

18 (c) If a patient's medical records are stored and available in an electronic format, they shall
19 be provided in that format to the requestor. Records which are stored and available in an electronic
20 format shall not be printed and provided in paper format unless specifically requested in paper format by
21 the requestor.

22 (d) All records being provided pursuant to requests by a requestor shall be provided to the
23 requestor within 30 days of the receipt of the request, and any records not provided within 30 days shall
24 be provided at no cost, absent an independent intervening force majeure which renders the requested
25 records inaccessible, irretrievable, or undeliverable within this 30-day timeframe.

26 (e) If an incomplete copy of the requested medical records is provided, and additional
27 requests are required to obtain a complete copy of the originally requested medical records, any records
28 provided pursuant to those additional requests shall be provided at no cost.

29 (f) ***Notwithstanding any other provision of law, when the requestor of medical records is the***
30 ***person's health care provider, the requested transfer must be made within 14 days of the request at no***
31 ***cost.***

233:2 Effective Date. This act shall take effect 60 days after its passage.

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Approved: July 15, 2025
Effective Date: September 13, 2025