

**DCYF DIRECTOR’S OFFICE
4210-2956**

PURPOSE:

The Division for Children Youth and Families (DCYF) Director’s Office includes the Director, Deputy Director, three administrative staff (responsible for supporting all central office operations), and two Program Specialists (supporting DCYF’s Safety Culture Program). The Director’s Office also directs all the subordinate offices of DCYF.

The DCYF Safety Culture Program is responsible for creating and enhancing a culture of safety within the agency. The staff assigned to this unit develop and maintain relationships with DCYF staff and support them around the challenges of everyday work, when critical incidents arise, and when staff experience threatening and/or intimidating behavior from families. They maintain a focus on the physical and psychological safety of the DCYF workforce.

The DCYF Constituent Relations Program responds to the public’s questions or concerns about the Division for Children Youth and Families’ policies, programs and practice. The serve as a liaison between DCYF and the community for a variety of constituent needs.

CLIENT PROFILE:

The Director’s office supports services to children, youth, and families that are involved with the child protection system due to abuse or neglect, or the juvenile justice system because of delinquency or CHINS proceedings.

FINANCIAL SUMMARY 4210-2956

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$4,501	\$5,202	\$2,246	\$2,301	\$2,089	\$2,141
GENERAL FUNDS	\$3,088	\$3,527	\$1,681	\$1,722	\$1,563	\$1,602

NOTE: This Accounting Unit has been broken out into two Accounting Units, current AU 2956 and new AU 3444 listed below for SFY26 and SFY27.

FUNDING SOURCE:

Title IV-E federal funds as well as general funds support these services. Some of the general funds associated with this program are required to match Title IV-E at 50% federal and 50% general.

STATE MANDATES:

- NH RSA 126-U Limiting the Use of Child Restraint Practices in Schools and Treatment Facilities
- NH RSA 169-C Child Protection Act
- He-C 6339 requires collection of data from service providers
- NH RSA 169-A Interstate Compact on Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 169-D Children in Need of Services
- NH RSA 170-G Services for Children, Youth and Families
- NH RSA 170- H Parole of Delinquents
- NH RSA 621 Youth Development Center
- NH RSA 621-A Youth Services Center

FEDERAL MANDATES:

- Title IV-A of the Social Security Act
- Title IV-B of the Social Security Act
- Title IV-E of the Social Security Act
- Family First Preventions Services Act of 2018 (HR 1892)
- Public Law 108-79 Prison Rape Elimination
- Public Law 113-183

FEDERAL MANDATES:

- Title IV-A of the Social Security Act SSA section 402 requires a state plan
- Title IV-B of the Social Security Act SSA section 422 requires state plans for Child Welfare Services (includes plan for training)
- Title IV-E of the Social Security Act SSA section 471 requires state plan for Foster Care and Adoption Assistance
- Title IV-E section 1123A require conformity with federal Child & Family Services Reviews and development and demonstration of improvement on a Program Improvement Plan
- 45 CFR 1357.15(u) and Title IV-E sections 471(a)(7) and 471(a)(22) require states to establish and maintain a continuous quality improvement system, including data collection and dissemination, and report on that system annually
- The federal Comprehensive Child Welfare Information System (CCWIS) regulations
- 45 CFR 1355.50-59Public Law 108-79 Prison Rape Elimination Act requires compliance monitoring and audit activities
- Public Law 113-183 requires data collection and reporting regarding the protection of youth in child welfare from sex trafficking

SERVICES PROVIDED:

The DCYF Safety Culture team provides support and consultation for employees who may experience secondary trauma and other stressors as a result of the challenging work encountered as an employee of a public child welfare organization.

CHILD PROTECTION

4210-2957

PURPOSE:

The purpose of Child Protection is assisting families in the protection, development, permanency, and well-being of their children and the communities in which they live. Child Protection works to protect children from abuse and neglect while striving to preserve the family unit.

CLIENT PROFILE:

Children and families who come to the attention of the child protection system do so as a result of abuse and/or neglect reports being made to DHHS/DCYF pursuant to NH RSA 169-C. These reports involve children and youth allegedly subjected to maltreatment and trauma and are in danger or at risk of harm due to the following: sexual, physical, emotional or psychological abuse, neglect including educational, emotional, medical, and physical.

Parents involved with the child protection system may have a history of abuse and trauma in their own childhood, and/or currently struggle with mental health challenges, substance abuse, domestic violence and a scarcity of resources. These circumstances directly impact their ability to assure the ongoing safety, protection, needs and over-all well-being of their children.

DCYF counts services received by the number of calls received, rather than by the individual. Calls to Central Intake trigger the initiation of services. There were 19978 calls in SFY 2024. DCYF screened in 10,706 calls for assessment in SFY 2024.

27466 children received services during screened referrals to Central Intake. Sometimes families participate in more than one investigation or may participate in an open service case. As such, some of those same individuals will continue to receive services by different child protection service workers within DCYF during the course of their involvement with the agency, beginning with an investigation, at time of case opening and until such time the assessment or case is safely closed.

Due to the complex needs of children, youth, and families involved in an open case, they may receive direct services from more than one staff person within family services or the permanency program. For example, a youth may be working with their direct family service CPSW on a reunification plan with the parents and/or maintaining stability in their current placement, while at the same time engaging with the adolescent CPSW to complete a needs/strengths assessment regarding preparation for adult living. A foster care CPSW and permanency CPSW will team on their work with a foster/adoptive parent to prepare them and a child or youth for adoption or another permanency plan depending on the circumstances related to that case.

Additionally, there are individuals that DCYF serves during the course of an open case that are not included in the unduplicated client count including relative and fictive kin caregivers, foster parents, extended family members such as grandparents, aunts, cousins and/or siblings who are not involved in the open case.

FINANCIAL SUMMARY 4210-2957

<u>FINANCIAL HISTORY</u>										
Rounded to \$000 except cost per case	SFY24	SFY25	SFY24	SFY25	SFY26	SFY26	SFY26	SFY27	SFY27	SFY27
	Budgeted	Budgeted	Actual	Adj Auth	Agency Efficiency Budget	Additional Prioritized Needs	Agency Request	Agency Efficiency Budget	Additional Prioritized Needs	Agency Request
TOTAL FUNDS	\$48,012	\$49,698	\$51,089	\$54,870	\$50,683	\$2,397	\$53,080	\$52,390	\$2,440	\$54,830
GENERAL FUNDS	\$34,960	\$36,193	\$37,448	\$40,052	\$38,003	\$1,798	\$39,801	\$39,283	\$1,830	\$41,113

NOTE: This Accounting Unit has been broken out into two Accounting Units, current AU 2957 and new AU 3443 listed below for SFY26 and SFY27.

The Agency Request includes a prioritized need in SFY 26 of \$2.4M total funds (\$1.8 general funds) and in SFY 27 of \$2.4M total funds (\$1.8M general funds).

FUNDING SOURCE:

Medicaid, TANF, and Title IV-E are earned through Random Moment Time Studies to support these services. A large percentage of the general funds associated with this program are required to match the Medicaid and Title IV-E federal funds at 50% federal and 50% general.

OUTCOME:

DCYF outcomes are based on the performance of child protection staff in specific program areas related to safety, permanency and wellbeing items identified by the federal Administration for Children and Families as well as internal measures created to assure compliance with State statutes.

Safety Outcomes:

1. The primary outcome is to protect children from abuse and neglect.
 - Investigations are timely to prevent recurrence of maltreatment.
 - Interventions including prevention services are put in place to mitigate risk and prevent maltreatment and removal (ability to achieve this outcome is dependent on funding related to prioritized needs).
2. Children remain in their home whenever possible and appropriate.
 - Case management and referral to services are provided to prevent removal (ability to achieve this outcome is dependent on funding related to prioritized needs).

- Assessments of strengths and needs of all household members are ongoing throughout the life of the case with the goal of reducing risk of harm to children/youth in their own home and in out-of-home placement.
- Children remain in their home when we can do so safely through a DCYF managed voluntary service case, a family may be referred to Community Based Voluntary Services or through an in-home court case.

Permanency Outcomes:

1. Children have permanency and stability in their living situations.
 - Increase the number of children served in their own home.
 - Increase the number of children who are served in relative or fictive kin care.
 - Reduce the number of children re-entering foster care homes and residential treatment facilities.
 - Children in foster care will not experience multiple changes in placement.
 - The permanency goal for the child/youth is appropriate and established within 60 days of the date of the placement.
 - Timely achievement of reunification, adoption, guardianship or other planned permanent living arrangements.
 - Decrease the utilization of congregate care by limiting to only children whom it is clinically required.
2. Preserving children's continuity of family relationships and connections.
 - Children/youth experiencing out-of-home placement remain close to their family, community and siblings to preserve connections.
 - Identify and locate relatives as well as fictive kin as possible resources for children/youth that require out-of-home placement.

Well Being Outcomes:

1. Families have enhanced capacity to provide for their children's needs.
 - The strengths and needs of children/youth, parents and foster parents/relative caregivers are assessed, and services are provided to meet those needs.
 - Parents and children are engaged in the case planning process in an ongoing manner.
 - In person visits occur monthly, and as often needed to meet the needs of children/youth in open cases.
 - Conduct face-to-face visits with parents on a monthly basis and more often as needed.
2. Children receive appropriate services to meet their educational needs.
3. Children receive adequate services to meet their physical and mental health needs.
 - DCYF Foster Care Health Program assists field services to identify and address all physical and medical (including dental) health needs for children/youth while they are involved with the agency.
 - Identify and address behavioral, emotional and mental health needs of children/youth on an ongoing basis and review and monitor any prescribed psychotropic medications regularly.

STATE MANDATES:

- NH RSA 169-C Child Protection Act
- NH RSA 170-A Interstate Compact on the Placement of Children

- NH RSA 170- B Adoption/Surrender of Parental Rights
- NH RSA 170-C: Termination of Parental Rights
- NH RSA 170-G: Services for Children, Youth and Families

FEDERAL MANDATES:

- Child and Family Services Improvement and Innovation Act PL 112-34
- Child Abuse Prevention and Treatment Act PL 111-320, Amended 2011
- Fostering Connections to Success and Increasing Adoptions Act PL 110-351
- Child and Family Services Improvement Act PL 109-288
- Adam Walsh Child Protection and Safety Act PL 109-248
- Safe and Timely Interstate Placement of Foster Children Act PL 109-239
- Keeping Children and Families Safe Act PL 108-36
- Adoption and Safe Families PL 105-89
- Preventing Sex Trafficking and Strengthening Families Act of 2015. PL 113-183

SERVICES PROVIDED:

DCYF receives and responds to reports of child abuse & neglect (RSA 169-C). Federal and state statutes mandate DCYF to promote and support safe and stable relationships in the life of a child. District offices receive screened and accepted reports. DCYF conducts initial comprehensive and ongoing assessments of the family circumstances to assess the immediate danger to the child/youth and for the potential of any future risk of harm to the child/youth.

SERVICE DELIVERY SYSTEM:

DCYF utilizes evidence-based services to preserve the family unit, enhance child safety, reduce child and parent symptoms of trauma, decrease repeat maltreatment and support achievement of case plan goals. Four-hundred, sixty-two full time employees (FTE's) in SFY 24 and SFY25 are associated with the provision of these services. With the addition of CPSW positions through legislation and the budget, child protection assessment workloads are closer to national standards than in prior years, while child protection family service workloads have increased and are significantly complex than in prior years

**CHILD/YOUTH - FAMILY SERVICES
ABUSE/ NEGLECT, CHINS, DELINQUENTS
4210-2958****PURPOSE:**

The purpose of services provided to children who have experienced abuse and neglect is keeping children safe in their own homes whenever possible and assist families in the protection, development, permanency, and well-being of their children. Children and families involved with DCYF due to

abuse and neglect concerns need evidence-based trauma informed and intensive supportive services. These are essential to assure child safety, achievement of permanency goals, decrease repeat maltreatment and increase positive outcomes for children and families in their homes and communities.

The overall goal of service provision is to promote the safety, stability, and social and emotional development and well-being of vulnerable children, youth and their families. Additionally, to assist families in building relationships in their community that will enhance and support parental resilience, and access to community resources to ensure they can meet their family needs long term independent of DCYF. Services are provided in conjunction with court orders or through the family agreeing to voluntary services provided by DCYF.

The purpose of the Child In Need of Services (CHINS) statute is to provide services for children and youth under the following circumstances:

- Who is subject to compulsory school attendance, and who is habitually, willfully, and without good and sufficient cause truant from school;
- Who habitually runs away from home, or who repeatedly disregards the reasonable and lawful commands of his or her parents, guardian, or custodian and places himself or herself or others in unsafe circumstances;
- Who has exhibited willful repeated or habitual conduct constituting offenses which would be violations under the criminal code of this state if committed by an adult or, if committed by a person 16 years of age or older, would-be violations under the motor vehicle code of this state; or
- With a diagnosis of severe emotional, cognitive, or other mental health issues who engages in aggressive, fire setting, or sexualized behaviors that pose a danger to the child or others and who is otherwise unable or ineligible to receive services under RSA 169-B or RSA 169-C; and
- Is expressly found to need care, guidance, counseling, discipline, supervision, treatment, or rehabilitation. These services could be in-home supports and therapies or placement treatment services.

The purpose of services provided to youth who have committed a delinquent act is to promote community safety, positive youth development, and restorative justice work through the supervision of Juvenile Probation and Parole Offices. Juvenile Probation and Parole Officers work to assure accountability through restoration of individuals and communities harmed by misconduct and by treating youth as essential community members who should be developed within their family and community setting. The Juvenile Probation Assessment process ensures that low risk juveniles do not enter the deep end of the judicial system.

CLIENT PROFILE:

Children and families who come to the attention of the child protection system do so as a result of abuse and/or neglect reports being made to DHHS/DCYF pursuant to NH RSA 169-C and through RSA 170-A, the Interstate Compact system. These reports involve children and youth allegedly subjected to maltreatment, trauma and are in danger or at risk of harm due to the following: sexual abuse, physical abuse, emotional and psychological abuse, neglect including educational, emotional, and medical.

Parents involved with the child protection system may have a history of abuse and trauma in their own childhood, and/or currently struggle with lack of parenting skills, mental health challenges, substance abuse disorder, domestic violence and a scarcity of resources. These circumstances have a direct impact on their ability to assure the ongoing safety and protection of their children.

RSA 169-D defines CHINS as:

- Under the age of 18 and subject to compulsory school attendance, and who are habitually, willfully, and without good and sufficient cause truant from school;
- Who habitually runs away from home, or who repeatedly disregards the reasonable and lawful commands of his or her parents, guardian, or custodian and places himself or herself or others in unsafe circumstances;
- Who has exhibited willful repeated or habitual conduct constituting offenses which would be violations under the criminal code of this state if committed by an adult or, if committed by a person 16 years of age or older, would-be violations under the motor vehicle code of this state;
- Or with a diagnosis of severe emotional, cognitive, or other mental health issues who engages in aggressive, fire setting, or sexualized behaviors that pose a danger to the child or others and who is otherwise unable or ineligible to receive services under RSA 169-B or RSA 169-C;
- And is expressly found to need care, guidance, counseling, discipline, supervision, treatment, or rehabilitation.

A youth served within the delinquency statute (RSA 169-B) is defined as an individual under the age of 18 who commits an offense that if committed by an adult would be the equivalent of a felony or misdemeanor crime.

FINANCIAL SUMMARY 4210-2958

FINANCIAL HISTORY						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$65,253	\$63,119	\$88,837	\$110,101	\$78,691	\$90,887
GENERAL FUNDS	\$45,872	\$43,482	\$60,652	\$81,416	\$53,910	\$65,605

The Agency Request includes a prioritized need in SFY 26 of \$15M total funds (\$8.4 general funds) and in SFY 27 of \$33.1M total funds (\$26.6M general funds).

2958- Child-Youth -Family Services (abuse/neglect, Delinquency and CHINS)	Total	CPS	JJ	Budget	% of total	Average Cost per Case
SFY 2024 (Actual)						
in home (includes non-licensed relative placements)	3,046	1,609	1,437	\$ 53,356	35%	\$ 6,131
Foster care (includes licensed relative placements)	1,386	1,378	8		11%	\$ 4,235
Residential	453	240	213		54%	\$ 63,603
SFY 2025 (Projected)						
in home (includes non-licensed relative placements)	3,494	1,842	1,652	\$ 58,892	35%	\$ 5,899
Foster care (includes licensed relative placements)	1,355	1,339	16		11%	\$ 4,781
Residential	477	289	188		54%	\$ 66,670
SFY 2026 (Projected)						
in home (includes non-licensed relative placements)	3,291	1,267	2,024	\$ 75,531	35%	\$ 8,033
Foster care (includes licensed relative placements)	1,315	1,301	14		11%	\$ 6,318
Residential	447	240	206		54%	\$ 91,246
SFY 2027 (Projected)						
in home (includes non-licensed relative placements)	3,152	1,406	1,746	\$ 96,696	35%	\$ 10,737
Foster care (includes licensed relative placements)	1,352	1,340	12		11%	\$ 7,867
Residential	444	242	202		54%	\$ 117,603

FUNDING SOURCE

TANF and Title IV-E support these services. Some of the general funds spent in this account support the TANF MOE. Many of the general funds associated with this program are required to match Title IV-E at 50% federal and 50% general.

OUTCOME:

Parents and caregivers involved with Child Protective Services (CPS) will develop increased functional capacity to ensure their children are no longer in danger, and that the risk of abuse and/or neglect has been sufficiently reduced, thereby allowing children to be safely maintained at home. Families will understand how to access community resources to meet their needs. Parents will have increased knowledge of the various stages of child/youth development, an over-all increase in parental capacity, safe coping mechanisms and community connections to assist during times of need. Children/youth who receive in-home, community-based, or out-of-home placement services will receive care, treatment and support that are trauma informed and designed to assess and deliver interventions that improve the child/youth's behavior and development.

The intent of the CHINS program is to provide services and supports to families with children/youth who meet the aforementioned definition. Safety of the child/youth, family members and community are an expected outcome of the services provided.

Services provided to adjudicated delinquent youth should result in positive youth development and increased community safety. The intention of these services is to assure offender accountability through restoration of individuals and communities harmed by misconduct and by treating youth as assets to develop within families and communities. Expected outcomes for youth include improved behavior and attitudes related to family, peer and community relationships, school attendance, academic performance and reduction and improved physical and emotional health. Parents will be better able to manage and support what the youth needs to remain safe and stable at home and when in the community. The intended outcome of the Juvenile Justice Assessment process is to connect youth with appropriate services and supports to prevent unnecessary court involvement.

STATE MANDATES:

- NH RSA 169-C Child Protection Act
- NH RSA 170-A Interstate Compact on the Placement of Children
- NH RSA 170-B Adoption/Surrender of Parental Rights
- NH RSA 170-C: Termination of Parental Rights
- NH RSA 170-G: Services for Children, Youth and Families
- NH RSA 169-A Interstate Compact on Juveniles
- NH RSA 169-D Children in Need of Services
- NH RSA 186-C Special Education
- NH RSA 169-B Delinquent Children
- NH RSA 170-E Missing Children
- NH RSA 170- H Parole of Delinquents
- NH RSA 621 Youth Development Center
- NH RSA 621-A Youth Services Center
- Executive Order 99-3 (Establishing the State Advisory Group on Juvenile Justice)

FEDERAL MANDATES:

- Child and Family Services Improvement and Innovation Act PL 112-34
- Child Abuse Prevention and Treatment Act PL 111-320, Amended 2011
- Fostering Connections to Success and Increasing Adoptions Act PL 110-351
- Child and Family Services Improvement Act PL 109-288
- Adam Walsh Child Protection and Safety Act PL 109-248
- Safe and Timely Interstate Placement of Foster Children Act PL 109-239
- Keeping Children and Families Safe Act PL 108-36
- Adoption and Safe Families PL 105-89

- Preventing Sex Trafficking and Strengthening Families Act PL 113-183
- Comprehensive Addiction and Recovery Act PL 114-198
- Families First Prevention Services Act PL 115-123

FEDERAL REGULATIONS FOR PAYMENT OF SERVICES:

Federal regulations for payment of services are in the Social Security Act and in the Code of Federal Regulations.

- Title IV-E Foster Care and Adoption, SSA Title IV-E, Sec 472 and 473
- Title IV-A Emergency Assistance (TANF) and Cash Assistance (Relative Payee), SSA Title IV-A, Sec 404
- Title IV-B Subpart 1, Sec 422
- Title IV-B, Promoting Safe and Stable Families, Sec 432
- Title XIX, Medicaid, 42 CFR Sec 434.2, 434.12,
- 42 CFR 435.1009 Medicaid and Institutionalized Individuals, Inmates

SERVICES PROVIDED:

Federal and state law mandates these services. Services provided based on the identified strengths and needs of the children, youth, and their parents, as well as the complexity of the issues affecting parental capacity to ensure the safety of the child/youth and community.

Service provision can be rehabilitative and/or clinical, and include:

- Parent education and functional supports,
- Access to master's level licensed alcohol and drug counselors (MLADC) in offices,
- Family violence prevention specialists in all the district offices, and
- Intensive home-based and adolescent therapeutic services.

These services can provide in-home based therapy, family counseling and crisis intervention. Additionally, when deemed necessary, DCYF provides out of home placement with a relative, fictive kin, foster family, or residential treatment service. They also provide a variety of voluntary services; including cases managed by DCYF or community-based providers. The intent of these services is to stabilize families and prevent entry into the formal DCYF system.

Key characteristics include:

- a network of coordinated community-based services that share responsibility for service delivery with DCYF;
- a mix of low, medium and high intensity services that are comprehensive and flexible; and
- Preventive/protective services delivered to at-risk families, including an enhanced array of voluntary services, both voluntary cases opened by DCYF, or referred to contracted providers such as Community Based Voluntary Services (CBVS) or the Community Navigator program.

SERVICE DELIVERY SYSTEM:

The vast majority of community-based services and out-of-home placement service providers are certified and enrolled for payment through DCYF, with the Division only paying for the services provided. The services provided by the Master's Licensed Alcohol and Drug counselors (MLADC) and Family Violence Prevention Specialists (FVPS) in the district offices are contracted services. Community Based Voluntary Services (CBVS), and Community Navigator are also contracted services. Four full time employees (FTE) manage the DCYF community-based service delivery system.

Federal and state law mandates these services. These funds are used to pay all court ordered services resulting from the adjudication of a youth who committed a delinquent act pursuant to RSA 169-B. These services include a variety of community-based services (counseling, supervision, treatment and rehabilitation) as well as out-of-home placement services. The exception is youth ordered by the court to be committed or detained at the John H. Sununu Youth Services Center (SYSC). This is 100% general funds.

Federal and state law mandates these services. Pursuant to RSA 169-D:5 the department shall assess whether to offer the child and family, on a voluntary basis, any services permitted under RSA 169-D:17 except out of home placement. Provider agencies that are certified and enrolled for payment administer all services resulting from a voluntary or court ordered CHINS including community-based and out-of-home placement services

DCYF provides a continuum of care services that have increasing levels of intensity and participation by youth and families. These services range from in-home supports and therapies to placement treatment services, for both Child Protective Services (CPS) and Juvenile Justice Services (JJS).

DCYF is modernizing the overall residential and in-home service array. Consistent with best practice and to maximize federal funding pursuant to the federal Family First Prevention Services Act, the residential service array has begun to utilize independent assessments of children's needs to inform placement in treatment settings, trauma informed service models, enhanced clinical and nursing support, and ongoing therapeutic support upon discharge among other requirements. Similarly, in-home services are transitioning towards evidence-based models to maintain children safely in their own homes and communities. Making these changes will require funding, increased expectations, and enhanced monitoring of service providers, which is largely the role of the 4 full-time service array DCYF staff referenced above. DCYF has begun implementing the in-home services transition towards evidence-based models by procuring Intercept, Multisystemic Therapy (MST), Healthy Families America (HFA) and Community-Based Voluntary Services (CBVS). All of these contracted services provide evidence-based programming as determined by the federal IV-E Clearinghouse. Intercept, MST, HFA are all "well-supported" services on the Clearinghouse. CBVS utilizes motivational interviewing, which is another "well-supported" evidence-based service on the IV-E Clearinghouse.

DOMESTIC VIOLENCE PROGRAMS 4210-2959

PURPOSE:

The Family Violence Prevention and Services Act (FVPSA) supports the establishment, maintenance and expansion of programs and projects to prevent incidents of family violence, domestic violence and dating/intimate partner violence and to provide immediate shelter and supportive services

for victims of family violence and their dependents that meet the needs of all victims, including those in underserved communities. The federal grant provides the primary funding stream dedicated to the support of emergency shelters. NH Marriage License Fees, Domestic Violence Prevention Program (DVPP) and Temporary Assistance for Needy Families, (TANF), support the statutory obligations of the DVPP to coordinate direct services to victims of domestic and family violence throughout the state. DCYF receives funds and is a passthrough agency to the NH Coalition against Sexual and Domestic Violence, who in turn fund its member agencies and the Family Violence Prevention Specialists (FVPSs).

During FFY 2023 (the funding cycle for the FVPS agencies [10/01/2022 through 09/30/2023]), there were 1,694 FVPS informal consults with CPSWs. CPSW's referred 1,174 victims to FVPS; FVPS served 868 adult victims referred by CPSWs. (*Data Source: FFY23 Coalition Data Annual Report*) (*Data Source: FVPS Provider Agencies*). The funded member programs conducted active community education programs, presenting information on domestic violence to other social service programs, police, medical personnel, clergy, civic organizations, educators, and community members. Much prevention work is done in schools, where program staff regularly conduct classes on non-violent conflict resolution, healthy relationships, and dating violence. Member programs organized 83 domestic violence related community awareness events in calendar year 2023. In calendar year 2023, they also presented 2,162 domestic violence education and outreach programs/presentations. In those 2,162 presentations, there were 18,999 adult participants and 20,828 youth participants.

The Coalition member agencies provide free, comprehensive, trauma-informed services to victims of domestic violence. These services include responding to hotline calls 24 hours per day; in-person support, both individual and in groups; accompaniment to the hospital, police station and court; and advocacy on behalf of victims who engage with other systems. (*Data Source: NHCADSV SPIRDV Annual Report FY23*)

During FFY 2023, SPIRDV-funded programs served a total of 10,434 victims of sexual assault, domestic violence, and stalking. 8,279 of these people were domestic violence victims. The programs answered 11,355 emergency phone calls. This does not include contacts via online chat and text, which survivors now use frequently to reach out to crisis centers. Through the member programs, 209 volunteers provided 40,651 hours of direct services. The Coalition member agencies have 11 domestic violence emergency shelters with a total of 142 beds. Nine of the 11 shelters are handicapped accessible. For the two shelters where renovation is not feasible, one shelter has an agreement with another nearby domestic violence shelter to house individuals with disabilities. The shelters have emergency budgets to house survivors with disabilities in hotels or other safe homes. Member agency staff provided emergency transportation to shelter for 67 adults. Member programs provided 19,161 bed nights of shelter to 343 adults and children in the funding period.

CLIENT PROFILE:

Domestic Violence is a pervasive problem that has devastating and far-reaching consequences for individuals and families. Funding for The NH Coalition against Domestic and Sexual Violence serves children and families experiencing various forms of abuse. Family and Domestic violence crosses all social and economic boundaries and can include sexual, physical and emotional abuse. As noted above, The NH Coalition against Sexual and Domestic Violence awards subcontracts to support direct services to victims and member crisis centers throughout the state.

FINANCIAL SUMMARY 4210-2959

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$2,847	\$2,783	\$2,733	\$2,733	\$2,733	\$2,733
GENERAL FUNDS	\$1,300	\$1,297	\$1,292	\$1,292	\$1,292	\$1,292

FUNDING SOURCE:

Federal Family Violence Prevention & Services State Grants (FVPS), Marriage License fees (\$38 from every marriage license in NH) and Joshua’s Law fees (\$50 for every conviction) support these services. There are no MOE concerns associated with this program. Services are available statewide. The NH Coalition against Sexual and Domestic Violence (NHCASDV) receives disbursed funds. DCYF staff, families and communities receive services in the form of consultation, education, and advocacy.

OUTCOME:

- Statewide cross training regarding domestic violence and sexual assault.
- Case consultation services for DCYF staff involved in alleged domestic violence and sexual assault.
- Support services for individuals in need of shelter services.
- Prevention of family violence, domestic violence and dating violence
- Provision of immediate shelter, supportive services, and access to community-based programs for victims of family violence, domestic violence or dating violence and their dependents.
- Provision of specialized services for children exposed to family violence, domestic violence, or dating violence, underserved populations and victims.

STATE MANDATES:

NH RSA 173-B: 15 Protections of Persons from Domestic Violence

Chapter 223 of Laws of 1981 established a special fund for domestic violence programs, for the sole purpose of revenues allocated to domestic violence programs

FEDERAL MANDATES:

Family Violence Prevention and Services Act 42 U.S.C. 10401

Child Abuse Prevention and Treatment Act PL 111-320

SERVICES PROVIDED:

- Funds for implementing, maintaining and expanding programs and projects to respond to, prevent and raise public awareness about domestic violence.
- Technical assistance to agencies on policy and practices related to interventions and prevention services as well as training and support to local domestic violence programs.
- Partnership with agencies for meaningful, accessible and culturally relevant services for marginalized and underserved populations
- Participation in statewide efforts, including attending trainings, meeting and other activities associated with domestic violence.
- Collaboration with state domestic violence coalition and other state agencies involved in the areas of family, domestic, intimate partner and dating violence.
- Statewide clearinghouse for information regarding domestic violence for professionals, media and policy makers.
- Development and implementation of training for professionals supporting victims.
- Promotion and coordination of interdisciplinary responses to violence.
- Technical assistance and training for direct service providers.
- Monitoring and support of serviced provides by the DVPP funds.

SERVICE DELIVERY SYSTEM:

DCYF child protection and juvenile justice services systems provide direct support to victims of family violence. Family Violence Specialists embedded within DCYF district offices respond to alleged or substantiated cases of violence within families.

All services provided via contract with NH Coalition against Sexual and Domestic Violence. The Domestic Violence Prevention Program helps to fund Coalition staff salaries. There are no state funded FTE associated with the provision of these services.

**BUREAU OF PROFESSIONAL AND STRATEGIC DEVELOPMENT
4210-3220****PURPOSE:**

The Bureau of Professional and Strategic Development (BPSD) is responsible for strengthening the capacity of the DCYF to build a higher level of expertise and emphasis on professional development and implementation of new DCYF programs/initiatives. The Bureau ensures quality and timely professional development activities are provided for staff, foster/adoptive/relative/residential care providers. In addition, the Bureau staff support division strategic priority development, implementation, tracking and monitoring to address and promote improved practice and systems change for New Hampshire families and youth. The Bureau provides services across the child protection, juvenile justice, and Sununu Youth Services Center systems.

The Parent Partner Program is a partnership and capacity building strategy BPSD employs for lived experience integration (LEI) at DCYF. The goals of the program are to recruit, develop, train and support family leaders to serve in various roles lifting up their voices to impact practice changes and system's transformation. Family leaders actively participate in change and implementation initiatives across the agency to improve workforce

development, practices, services, and the overall experience of families. BPSD has a robust Fatherhood Action Team that focuses on the importance of father engagement and inclusion to bring their unique perspective to policy, practice and systems changes. BPSD has enhanced the PPP to include foster parents, kin, relative caregivers and youth to bring their voices to the table as well.

BPSD has developed and begun to implement a Diversity, Equity, Inclusion and Belonging (DEIB) framework. The framework will infuse DEIB into the agency culture and practice, policies and procedures, and community interactions with families, youth, stakeholders, and providers. Division outcomes are to improve systemic structures to support the infusion and culture shift that DEIB ideals, trainings, framework, and competencies have in order to support the ongoing vision and uphold the mission and practice model of DCYF. This is done through the provision of services responsive to the unique needs of the DCYF's diverse groups of involved families and communities.

The Special Investigations Unit (SIU) investigates allegations of abuse and neglect that involve employees of DCYF and others who may have conflicts with DCYF field staff such as foster parents, residential treatment staff, and SYSC and Hampstead Hospital staff. SIU also investigates complaints under 126-U involving improper use of restraints and seclusion in foster homes, residential treatment facilities, and SYSC. Lastly, SIU investigates all child fatalities in NH reported to DCYF Central Intake. The SIU works collaboratively with DCYF district office attorneys, the NH Attorney General's Office, Office of Child Advocate as well as the Child Advocacy Centers to investigate allegations of abuse and neglect as defined above.

BPSD manages the Risk and Safety Consultation program (RSC) designed to help determine which children are at the highest risk of repeat maltreatment and to improve safety outcomes for them. The RSC program utilizes a coaching model to support child protective services supervisors and staff to identify and maximize resources available to families. The Risk, Safety and Consultation program works alongside child protective field staff to complete a timely and comprehensive assessment. Coaches provide a summary of the family's history of DCYF involvement and help identify past gaps in service provision. This specialized coaching during the current assessment guides staff toward appropriate services that specifically address the needs of families with a history of repeat maltreatment and achieve safe outcomes.

The Bureau is responsible for identifying performance measurements based on federal and state regulations, statutes, and ensuring adherence to these standards in practice. Training evaluation data and other established continuous quality assurance methods such as observation of trainers, participant evaluations and review of curriculum content measure professional development activities. The Bureau assists in and supports the development of metrics for strategic priorities to ensure fidelity and sustainability of evidence-based programs and services for clients, including improving the fidelity of effective practices, strengthening the sustainability of implementation efforts and increasing the success of programs and practices.

CLIENT PROFILE:

Bureau of Professional and Strategic Development supports the strategic development of programs and services to children, youth and families that are involved with the NH child welfare system due to abuse or neglect, or the juvenile justice system because of delinquency or CHINS proceedings and petitions. BPSD provides professional development opportunities/services for all DCYF staff, foster/adoptive/relative/residential care providers.

FINANCIAL SUMMARY 4210-3220

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$3,460	\$5,653	\$6,284	\$6,257	\$5,947	\$6,043
GENERAL FUNDS	\$1,843	\$2,678	\$3,265	\$3,357	\$3,231	\$3,321

FUNDING SOURCE:

BPSD services receive funds through a combination of federal and state general fund dollars, as well as through contract match from training partners.

OUTCOMES:

- In partnership with other DCYF Bureaus and leadership, develop strategic priority metrics to implement, support and sustain quality practice and systems change.
- Deliver full scope of training services to all Division staff, foster/adoptive/relative/residential care providers and CASA volunteers to ensure consistent quality service provision.
- Organize and deliver agency wide professional development activities such as an annual DCYF Conference, Youth Summit and Caregiver conferences to promote increased knowledge and skill attainment to provide quality programs and services throughout the Division.
- Recruit, coordinate, and manage students for tuition reimbursed and unpaid internships to promote professional development and increase staff in the child welfare workforce.
- Improve systemic structures to support the infusion and culture shift of DEIB ideals, trainings, framework, and competencies for staff, stakeholders and community providers.
- Recruit, train, match parent partners with appropriate roles as training partners, advisors, members of committees, and other roles to be developed.
- Match family leaders with projects and provide coaching and support as needed to retain them.
- Improve family engagement to support CQI processes and systems transformation efforts as family leaders work in partnership with agency staff.
- Coach and guide staff toward the appropriate (right) services that specifically address the needs of families with a history of repeat maltreatment to achieve safe outcomes
- Ensure compliance and quality by abiding by federal strategic and improvement plans that ensure clarity and consistency of best practices in service delivery and meet federal and state mandates.

- Use multiple rigorous and timely quality-assurance review methodologies and processes to pinpoint areas that require improvement for all BPSD contractual services, SIU, and RSC program areas.
- Develop and monitor BPSD contract performance outcomes.

STATE MANDATES:

- NH RSA 126-U Limiting the Use of Child Restraint Practices in Schools and Treatment Facilities
 - Title XII Public Safety and Welfare- Chapter 169-A Interstate Compact For Juveniles;
 - Title XII Public Safety and Welfare- Chapter 169-B Delinquent Children;
- NH RSA 169-C Child Protection Act
 - Title XII Public Safety and Welfare- Chapter 169-D Children in Need of Services;
 - Title XII Public Safety and Welfare- Chapter 169-F Court Ordered Placements;
 - Title XII Public Safety and Welfare- Chapter 170-A Interstate Compact on the Placement of Children;
 - Title XII Public Safety and Welfare- Chapter 170-B Adoption;
 - Title XII Public Safety and Welfare- Chapter 170-C Termination of Parental Rights;
 - Title XII Public Safety and Welfare- Chapter 170-E Child Day Care, Residential Care and Child-Placing Agency – Residential Care and Child-Placing Agency Licensing;
 - Title XII Public Safety and Welfare- Chapter 170-G Services for Children, Youth and Families; and
 - Title XII Public Safety and Welfare- Chapter 170-H Parole of Delinquents.
 - He-C 6339 requires collection of data from service providers
 - Various statutory and program requirements for monthly, quarterly, annual, and ad hoc reporting to legislative and executive branches

FEDERAL MANDATES:

- Title IV-A of the Social Security Act SSA section 402 requires a state plan
- Title IV-B of the Social Security Act SSA section 422 requires state plans for Child Welfare Services (includes plan for training)
- Title IV-E of the Social Security Act SSA section 471 requires state plan for Foster Care and Adoption Assistance
- Title IV-E section 1123A require conformity with federal Child & Family Services Reviews and development and demonstration of improvement on a Program Improvement Plan
- 45 CFR 1357.15(u) and Title IV-E sections 471(a)(7) and 471(a)(22) require states to establish and maintain a continuous quality improvement system, including data collection and dissemination, and report on that system annually
- Title VII Family First Preventions Services Act Bipartisan Budget Act of 2018 (HR 1892) amends Title IVE and IVB of the SSA which alters current DCYF programs and implements new programs
- Public Law 108-79 Prison Rape Elimination Act requires compliance monitoring and audit activities
- Public Law 113-183 requires data collection and reporting regarding the protection of youth in child welfare from sex trafficking

SERVICES PROVIDED:

- Develop and manage contracts for the delivery of training to all Division staff, foster/adoptive/relative/residential care providers, and Court Appointed Special Advocates (CASA) in child abuse/neglect cases.
- Provide professional development opportunities and statewide events in partnership with contractors such as a Youth Summit, Caregiver Conference and DCYF staff and stakeholder conference.
- Develop and manage contracts that provide tuition assistance to recruit, select and train BSW and MSW IVE interns from the University of NH and Plymouth State University to obtain employment at DCYF upon graduation.
- Provide division-wide implementation coaching and support to agency implementation teams to ensure fidelity and sustainability of evidence-based programs and services for families, youth and children
- Develop, coordinate, track, monitor and report out progress on agency strategic priorities.
- Conduct quality assurance activities such as abuse and neglect investigations of all abuse or neglect in foster homes, DCYF staff homes, residential facilities and the Sununu Youth Services Center.
- Maintain a quality assurance process called the Risk, Safety and Consultation program designed to use data to help determine which children are at the highest risk of repeat maltreatment to maximize resources available to achieve safe outcomes. Mentoring and coaching child welfare professionals during the teaming process is a critical function of this program as front-line staff and supervisors use critical decision-making skills to keep children safe as staff assess the complex needs and issues of the families they serve.
- Utilize an implementation science framework with the field, program and quality improvement staff to develop and implement new tools and processes to improve services to families, specifically evidenced-informed and evidence-based practices.
- Investigate all child fatalities in NH (reported to DCYF Central Intake) and provide families with extra support during the time following the death of their child/youth.

SERVICE DELIVERY SYSTEM:

A combination of state employees and contracted services work in partnership to provide BPSD programs and services. Fourteen FTE's and two PT staff provide contract management, training and professional development activities, quality assurance programs, and implementation support to all Division programs. Training and professional development services for staff, providers and CASA volunteers are provided through contracts supported by federal and matching dollars. University Internship programs are coordinated, managed and evaluated by BPSD in partnership with higher education institutions.

BUREAU OF EVALUATION, ANALYTICS AND REPORTING 4210-3221

PURPOSE:

DCYF Bureau of Evaluation, Analytics and Reporting (BEAR) is responsible for data analytics, federal reporting and continuous quality assurance and improvement. BEAR is the primary point of contact for internal and external stakeholders requiring child welfare data. BEAR is also responsible for coordination of quality assurance, improvement activities and federal reporting of NH's performance outcomes regarding safety, permanency and well-being, as well as federal reporting regarding Title IV-A, B and E programming and service delivery.

CLIENT PROFILE:

Bureau of Evaluation, Analytics and Reporting (BEAR) supports the delivery of quality services to children, youth and families that are involved with the child welfare system due to child abuse or neglect, voluntary services, delinquency or CHINS proceedings.

FINANCIAL SUMMARY 4210-3221

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$1,057	\$1,300	\$1,758	\$1,743	\$1,237	\$1,338
GENERAL FUNDS	\$852	\$1,043	\$1,408	\$1,397	\$937	\$1,044

FUNDING SOURCE:

BEAR services receive funds through a combination of federal funds and state general fund dollars, as well as through contract match from training partners.

OUTCOME:

- Produce annual performance reports including, but not limited to: DCYF Annual Data Books, Statewide Assessment Report, Program Improvement Plan, PIP Progress Reports, Child and Family Services Plan, Annual Progress and Services Reports, NH Family Frist Federal Report and NH State 126-U Annual Report.
- Participate in PREA Audit (2026), and CFSR (2026). Develop, evaluate and monitor improvement plans.
- Produce data reports for program and practice evaluation; 91-A requests, Federal Reporting, and Ad Hoc requests.
- Ensure quality by abiding by federal strategic and improvement plans that ensure clarity and consistency of best practices in service delivery and meet federal and state mandates.
- Identify strengths and areas needing improvement for all Division services and practices including child protective services, juvenile justice, PREA, and Seclusion and Restraints, utilizing various rigorous and timely quality-assurance review methods and processes. Develop performance outcomes and evaluation metrics to implement, support and sustain practice and systems change

STATE MANDATES:

- NH RSA 126-U Limiting the Use of Child Restraint Practices in Schools and Treatment Facilities

- NH RSA 169-C Child Protection Act
- He-C 6339 requires collection of data from service providers
- NH RSA 169-A Interstate Compact on Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 169-D Children in Need of Services
- NH RSA 170-G Services for Children, Youth and Families
- NH RSA 170- H Parole of Delinquents
- NH RSA 621 Youth Development Center
- 621-A Youth Services Center

FEDERAL MANDATES:

- Title IV-A of the Social Security Act SSA section 402 requires a state plan
- Title IV-B of the Social Security Act SSA section 422 requires state plans for Child Welfare Services (includes plan for training)
- Title IV-E of the Social Security Act SSA section 471 requires state plan for Foster Care and Adoption Assistance
- Title IV-E section 1123A require conformity with federal Child & Family Services Reviews and development and demonstration of improvement on a Program Improvement Plan
- 45 CFR 1357.15(u) and Title IV-E sections 471(a)(7) and 471(a)(22) require states to establish and maintain a continuous quality improvement system, including data collection and dissemination, and report on that system annually
- The federal Comprehensive Child Welfare Information System (CCWIS) regulations
- 45 CFR 1355.50-59Public Law 108-79 Prison Rape Elimination Act requires compliance monitoring and audit activities
- Public Law 113-183 requires data collection and reporting regarding the protection of youth in child welfare from sex trafficking
- 28 CFR 115 Prison Rape Elimination Act Standards

SERVICES PROVIDED:

- Works alongside the Bureau of Information Systems to ensure maintenance of quality data, reliability and validity of data reporting.
- Supports internal and external stakeholders in providing data to support evaluation of various community programs, contract renewal and development, DHHS federal reporting, grants renewals, ad hoc data requests and 91-A requests.
- Supports the Division in capacity building with respect to data literacy.
- Collaborates with other DCYF bureaus to support planning and preparation for early implementation of new programs and services including identifying regional data such as: target populations, regions, and establishing evaluation plans for outcome and performance metrics.
- Collaborates and provides continuous quality assurance consultation across bureaus to support successful sustainability of division programs, through evaluating performance outcomes, and brainstorming solutions for areas identified as needing improvement.
- Coordinating federal and state quality assurance and improvement activities with the Administration for Children and Families, Children's Bureau to ensure NH's compliance with federal and national standards in child welfare. This includes compiling the Statewide Assessment, Child and Family Services Reviews, development and implementation of the state's Program Improvement Plan (PIP) and Child and Family

Services Plan (CFSP). This also includes evaluation of the PIP and CFSP through thrice-annual Case Practice Reviews, and annual federal reporting the state's compliance with Title IV-E and B services through the Annual Progress and Services Report (APSR).

- Coordinates and facilitates quality assurance activities internal to the Division, including review of case specific incidents of child fatality, near death or severe physical injury; incident specific reviews of seclusions and restraints at the Division's secure facility; evaluation of the state's performance in adhering to federal and national child welfare standards; and other ad hoc reviews as requested.
- Participates in Department-level quality assurance activities including: DHHS Sentinel Event reviews, and State 126-U quality assurance reviews.
- Coordination of federal PREA standards, policy development, collaboration with PREA Compliance Manger around implementation of PREA standards, Coordinates federal audit, compliance oversight, corrective action planning, quality assurance and improvement.
- Administrative investigations of child sexual abuse, harassment and misconduct allegations between youth and between staff and youth at the Youth Detention Center. Collaboration between law enforcement, state investigators, victim advocates, hospital SANE teams, etc.

SERVICE DELIVERY SYSTEM:

A combination of state employees and contractors work in partnership to produce data reports and provide data science services to the agency and community. State employees from various departments and contractors work in partnership to conduct quality assurance and improvement activities. Eight (full time employees) FTE's provide data analytics services, quality assurance and quality improvement support to Division programs.

FOSTER CARE HEALTH PROGRAM 4210-2961

The primary goal of the Foster Care Health Program is to meet all health care needs of DCYF children and youth. There are 15 Foster Care Nurse Consultants (FCNC) and 3 Foster Care Nurse Managers in the program who provide a number of services, but primarily they coordinate the health care needs for children and youth in foster, relative, or residential care, and provide guidance and training to DCYF staff. The FCNC position also serves as a health care liaison between medical providers, foster and relative caregivers, residential staff, and DCYF staff to provide appropriate medical care and medication management to children placed by DCYF. They also serve as consultants to DCYF staff for children assessed by DCYF staff for abuse/neglect to help determine the appropriate course of action to assure the safety of the child.

Every DCYF District Office has at least one Nurse Consultant assigned and co-located within the office and some district offices have two Nurse Consultants assigned to them. Three Foster Care Nurse Manager positions provide direct supervision to the Nurse Consultants. The DCYF Health and Community Services Administrator within the Bureau of Community, Family, and Program Support, oversees the entire Foster Care Health Program.

FINANCIAL SUMMARY 4210-2961

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$2,183	\$2,061	\$2,396	\$2,485	\$2,391	\$2,480
GENERAL FUNDS	\$612	\$591	\$684	\$710	\$683	\$708

**Bureau of Community, Family and Program Support (BCFPS)
4210-3443**

PURPOSE:

The DCYF Bureau of Community, Family and Program Support (BCFPS) is comprised of 50 state staff who are responsible for developing, implementing and administering many of the DCYF and community-based programs that support the work of our field staff. Individual program descriptions are below.

The Adolescent Program is designed to ensure that current and former New Hampshire Division for Children, Youth and Families (DCYF) youth obtain the preparation, resources and positive development they need to establish connections with caring adults and become healthy, self-sufficient and successful. Adolescent Workers and Permanency Juvenile Probation and Parole Officers with specialized training in adult living preparation, positive youth development, and teen services are located in each district office. They provide case management for youth in out-of-home placement as well as youth that have exited care, consultation to other staff working with this population, and oversee the dissemination of Chafee and Education and Training Voucher (ETV) funds and services to eligible youth. The program is overseen and supported by the Adolescent Program Administrator. The program also consists of an Adolescent Program Specialist, a Youth Engagement Specialist, and four part-time Connections Specialists. The goal of the DCYF Foster Care Health Program (FCHP), as noted in another section, is to meet the health care needs of all DCYF youth in care. Nurse consultants coordinate the health care needs for children in foster, relative, or residential care, and provide guidance and training to DCYF staff and others in the medical and stakeholder community. They also support and oversee the management of behavioral health medications for youth in DCYF care. The program has expanded over the past few years and now consists of 15 nurse consultants who are embedded in the district offices and are managed by 3 nurse managers. As of November 1, 2024, the FCHP will be overseen by the BCFPS Administrator of Bureau Operations.

The Service Array Unit (also described in previous sections) manages the certification and oversight of all home-based services for DCYF and leads the procurement, implementation and contract management of new, evidence-based prevention services (Intercept, Multisystemic Therapy, Community-Based Voluntary Services and Healthy Families America). Additionally, the four Service Array Program Specialists also provide direct

support and consultation to the DCYF District Offices and serve as liaisons between DCYF and the provider community. The overarching goal of the Service Array Unit since its expansion began five years ago is to provide a strong, continuum of services for children and families from first contact with DCYF to ensure that families receive the right service at the right place and at the right time to prevent unnecessary or future involvement with DCYF. The Service Array Program also manages our Master Licensed Alcohol and Drug Counselor (MLADC), Family Violence Prevention Specialists (described in a previous section), Strength to Succeed, Community Navigator, Community Response Guide and Child Advocacy and Protection Programs (CAPP). The MLADC, Strength to Succeed and CAPP are all described below.

The contracted MLADC Program provides substance abuse treatment, coordination and drug testing to DCYF families struggling with Substance Use Disorder (SUD) and provides ongoing consultation and training to DCYF staff. The MLADC Program has also expanded its work into the Juvenile Justice Services. Many Juvenile Justice involved youth experience significant and potentially life-threatening challenges with addiction, and while the program has historically been focused on providing addiction support to DCYF parents, having dedicated staff within the program to focus solely on this population will be a huge step forward for DCYF and the MLADC Program. During FY 2023, 999 referrals were made to the MLADC program, and 666 families were served. 14 contracted staff make up the MLADC program.

The contracted Strength to Succeed (STS) program provides services to children, birth parents, foster parents, grandparents, other caregivers, siblings, fictive kin, and families who are undergoing an assessment or case by the Department and are affected by a substance use disorder, mental illness and/or chronic neglect. The program focuses on these high-risk populations to address the needs of the caregiver and family through a set of prevention, treatment, and recovery services and supports. The program also provides services to the relatives or kin to assist them in navigating the services and process of being involved with the Department. The model utilizes a peer support approach combined with intensive home visiting and other effective engagement strategies. Core components of the Strength to Succeed program include rapid access to treatment for parents within DCYF's reunification timeframe, DCYF Parent Partner peer support, home visiting services, direct prevention services to children to mitigate risk of substance misuse, and caregiver support for relative caregivers of children exposed to substance use in the home. This program serves approximately 500 families each year.

The contracted Child Advocacy and Protection Program (CAPP) provides several different services for DCYF. First, the medical team of doctors and nurse practitioners have specialized training in the identification of child abuse, and as such they are often asked to examine children who are suspected to have been abused or neglected and provide an expert medical opinion. The CAPP program medical team also conducts records reviews for DCYF, such as when DCYF suspects medical child abuse, or long-term neglect of a child's medical needs. CAPP will also provide phone consultation services for DCYF and provides training for DCYF staff to include the legal department and foster care health program. DCYF has been working with CAPP to develop a training series for various groups of DCYF employees. The CAPP program has developed curriculum for training DCYF staff that consists of 14 modules and covers various topics such as psychological abuse and abusive head trauma. In 2023, CAPP received 722 case calls, 249 referrals for services, completed 164 phone consults and provided 32 trainings to DCYF staff.

The Foster Care/Caregiver Program's primary goal is to recruit, license and retain skilled foster care families, relatives and kin in every community who are able to provide temporary care to a child. The focus is to keep children in their communities while helping them through the most difficult times in a way that they feel safe and connected to the important people in their life. The program consists of 35 staff who are responsible for the

recruitment and retention of foster parents; licensing of foster parents as well as housing the Caregiver Coordinator Unit, which is responsible for facilitating the search for foster care placements for DCYF-involved children and providing support to licensed foster homes. Additionally, the Foster Care/Caregiver Program oversees Kinship Care licensing and programming for DCYF as well as the Interstate Services program (discussed in more detail below). Lastly, the program also has oversight of six NH child-placing agencies who are certified to provide foster care programming that recruit, license and provide Individualized Service Option (ISO) level services to youth in these foster care homes. Foster Family Care Licensing in New Hampshire is governed by both statute; RSA 170-E and Administrative Rule; He-C 6446. Administrative Rules are currently in development to support statutory changes in kinship licensing. The goal of the kinship rule is to reduce the number of requirements for kinship caregivers compared to the applicants strictly applying for foster care, while ensuring safety.

The overarching goal of this program is to provide the necessary structure and support so that children who need to be removed are placed in family-based settings (preferably relative/kin/fictive kin) and that DCYF has a robust pool of qualified foster parents who are appropriately cared for and supported in order to best serve children coming into DCYF care.

The Permanency Program oversees all aspects of permanency starting from the first day a child is placed into care, all the way through the provision of post-adoption services. This program supports permanency practice for both Child Protection and Juvenile Justice Services and consists of a program administrator, supervisor, a Permanency CPSW, a Caregiver Coordinator for “adopt-only” foster families and two part-time Post-Adoption CPSWs. The program also works closely with the Permanency CPSWs located within each DCYF District Office.

The Interstate Programs Administrator is responsible for the day-to-day compact operations for both the Interstate Compact on the Placement of Children (ICPC) and Interstate Commission for Juveniles (ICJ). This includes thorough review and processing of all incoming and outgoing ICPC requests for foster, relative, parent (receiving only), adoption (private and public) and residential (private and public) requests for both Child Protective Services (CPS) and Juvenile Justice Services (JJS). This Administrator supervises three CPSWs who are responsible for licensing homes involved in the ICPC process.

Also housed within Interstate Programs is the Human Trafficking Program Specialist, which has tremendously enhanced the existing policies and procedures that have been in place since 2015, as they pertain to our response to juvenile runaways and human trafficking victims.

CLIENT PROFILE:

BCFPS administers and supports the delivery of quality services to children, youth and families that are involved with the child welfare system due to child abuse or neglect, voluntary services, delinquency or CHINS proceedings. The Bureau also manages numerous service contracts and works closely with the service array provider, foster care, kinship, adoption and independent living and health care stakeholder communities.

FINANCIAL SUMMARY 4210-3443

FINANCIAL HISTORY						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS			\$9,552	\$9,719	\$8,623	\$8,654
GENERAL FUNDS			\$4,514	\$4,618	\$3,853	\$3,949

NOTE: New Accounting Unit, no history is available for SFYs 24 & 25.

FUNDING SOURCE:

Programs managed by BCFPS are funded through numerous sources. State general funds, Medicaid, Title IV-E, Title IV-B (subparts 1 and 2), CAPTA, Chafee, ETV and Adoption Incentive funds also support bureau programming.

OUTCOME:

As noted above, the DCYF Bureau of Community, Family and Program Support (BCFPS) is comprised of 50 state staff who are responsible for developing, implementing and administering many of the DCYF and community-based programs that support the work of our field staff. Therefore, outcomes for the Bureau include having a robust network of community-based service providers, foster, adopt and kinship caregivers as well as a thriving independent living services program that supports youth and young adults ages 14-26. Additionally, the Bureau manages the Interstate Services programming for the safe and secure transport and placement of youth across state lines. The ultimate outcome is that children and families receive the necessary services when they need them, that children when placed, are placed with family first and are placed in the least restrictive setting and are able to achieve the most permanent goal possible. If needed, that youth 14 and older receive the necessary independent living services in order to transition to a successful adulthood.

STATE MANDATES:

- NH RSA 169-A Interstate Compact on Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 169-C Child Protection Act
- NH RSA 169-D Children in Need of Services
- NH RSA 170-A Interstate Compact on the Placement of Children
- NH RSA 170- B Adoption/Surrender of Parental Rights
- NH RSA 170-C Termination of Parental Rights
- NH RSA 170-E Child Day Care, Residential Care and Child-Placing Agencies
- NH RSA 170-G: Services for Children, Youth and Families

- He-C 6339 CERTIFICATION FOR PAYMENT STANDARDS FOR COMMUNITY-BASED IN-HOME SERVICE PROVIDERS: CHILD HEALTH SUPPORT, HOME BASED THERAPEUTICS, THERAPEUTIC DAY TREATMENT, ADOLESCENT COMMUNITY THERAPEUTIC SERVICES AND INDIVIDUAL SERVICE OPTIONS – IN-HOME
- He-C 6343 CERTIFICATION PAYMENT STANDARDS FOR TRANSPORTATION SERVICE PROVIDERS
- He-C 6344 CERTIFICATION PAYMENT STANDARDS FOR COMMUNITY-BASED BEHAVIORAL HEALTH SERVICE PROVIDERS
- He-C 6438 ADOPTION SUBSIDIES
- He-C 6446 FOSTER FAMILY CARE LICENSING REQUIREMENTS
- He-C 6347 CERTIFICATION FOR PAYMENT STANDARDS FOR FOSTER CARE SERVICE CREDENTIALS
- He-C 6448 CHILD-PLACING AGENCY LICENSING REQUIREMENTS
- He-C 6355 CERTIFICATION FOR PAYMENT OF FOSTER CARE PROGRAMS

FEDERAL MANDATES:

- Child and Family Services Improvement and Innovation Act PL 112-34
- Child Abuse Prevention and Treatment Act PL 111-320, Amended 2011
- Comprehensive Addiction and Recovery Act PL 114-198
- Fostering Connections to Success and Increasing Adoptions Act PL 110-351
- Safe and Timely Interstate Placement of Foster Children Act PL 109-239
- Keeping Children and Families Safe Act PL 108-36
- Adoption and Safe Families PL 105-89
- Preventing Sex Trafficking and Strengthening Families Act of 2015. PL 113-183
- Title IV-B of the Social Security Act SSA pertaining to Child Welfare Services and Promoting Safe and Stable Families
- Title IV-E of the Social Security Act SSA section 471 requires state plan for Foster Care and Adoption Assistance
- Family First Preventions Services Act Bipartisan Budget Act of 2018 (HR 1892) amends Title IVE and IVB of the SSA which alters current DCYF programs and implements new programs
- John H. Chafee Foster Care Program for Successful Transition to Adulthood

**Information Systems, Legal and Policy
4210-3444****PURPOSE:**

DCYF Chief of Legal, Regulatory and Legislative Affairs. This position serves as General Counsel Legal Advisor to DCYF providing legal guidance and legal oversight to the agency as well as has direct oversight of the Regulatory/Policy Unit, DCYF Central Registry Unit, supervises the Juvenile Justice Legal Supervisor, and serves as the legislative liaison between the NH Legislature and DCYF. As the legislative liaison, the position provides

information and/or testimony to the legislature on pending legislation, collaborate with the legislature in putting forward legislation, monitors legislation that will impact DCYF, and, ultimately, advises and guides DCYF on policy and procedure changes due to any new legislation.

The DCYF Policy and Regulatory Unit facilitates the promulgation of DCYF's administrative rules, policies, procedures and forms for all of the bureaus and programs within DCYF. The Policy Unit is also responsible for maintaining and updating the Title VI-E plan, ensuring compliance with the Prison Rape Elimination Act (PREA) and the Indian Child Welfare Act (ICWA), and managing DCYF's disaster preparedness documents.

DCYF Juvenile Justice Legal Supervisor: Provides legal guidance and consultation to Juvenile Justice Services including direct supervision, litigation planning, policy workgroups, interpreting and applying federal and state statutes, interpreting administrative rules and case law, and conducting legal research. The position manages and oversees DCYF legal representation activities State-wide and acts at the request of, or in the absence of the Chief of Legal, Regulatory and Legislative Affairs.

DCYF Central Registry Unit: Maintains and Administers the Central Registry as required and outlined in RSA 169-C and Administrative Rule 6430. The unit assists to ensure the Division's goals are met to assure the safety, permanency, and well-being of children/youth by managing the process for adding and removing names from the Central Registry and ensuring that employers entitled to information from the Central Registry have timely and accurate information of what is required and allowed in law. Additionally, the unit is responsible for quality assurance reviews of findings by district offices to ensure Registry integrity and develops and establishes databases for monitoring and assessing internal practices. Lastly, the unit manages expungement pleadings and provides information to the court and, subsequently, removes names as further ordered by the courts.

DCYF Bureau of Information Systems (BIS) is responsible for the NH Bridges application, which is a child welfare management system that meets the federal Comprehensive Child Welfare Information System, (CCWIS). In addition to the mission-critical nature, BIS is in the process of modernizing the CCWIS while maintaining the current business functionality for DCYF day-to-day operations. The NH Bridges system provides DCYF with a child welfare management system that meets the federal CCWIS, Adoption and Foster Care Analysis and Reporting System (AFCARS), the National Child Abuse and Neglect Data System (NCANDS), the National Youth in Transition (NYTD), and the Family First Prevention Services Act (FFPSA) requirements. The system also incorporates the NH Department of Health and Human Services (DHHS) interfaces with other state systems, including New HEIGHTS Eligibility Management System, NH First, the State's Enterprise Resource Planning (ERP) and the NH Department of Education Special Education Information System (NHESIS), the New Hampshire Education Information System and the New Hampshire Child Support System (NECSSES). The Bridges application also processes claims for DCYF and DFA clients and vendors. Additionally, NH Bridges processes the claims for the Child Care Development Fund (CCDF) and tracks the quality and enrollment of the Child Care Providers.

CLIENT PROFILE:

DCYF Policy Unit and DCYF Bureau of Information Systems (BIS) support services to children, youth and families that are involved with the child welfare system due to abuse or neglect, or the juvenile justice system because of delinquency or CHINS proceedings.

FINANCIAL SUMMARY 4210-3444

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS			\$2,261	\$2,301	\$2,132	\$2,172
GENERAL FUNDS			\$1,668	\$1,698	\$1,571	\$1,601

NOTE: New Accounting Unit, no history is available for SFYs 24 & 25.

FUNDING SOURCE:

DCYF Information Systems is funded through a combination of federal (Adoption IV-E, CCDF, Foster Care IV-E, , Independent Living, Med Eligibility Determination, Medicaid, OJJDP, TANF) and state general fund dollars.

OUTCOME:

DCYF Information Systems is in the process of upgrading their current Bridges system to accommodate federal mandates. This upgrade is included in the Capital Budget Request. The DCYF Information Systems related initiatives are:

- Oversee, gather, and collate data in order to respond to Federal Reporting requirements.
- Create data queries and ad hoc reports.
- Perform data analysis.
- Maintain and coordinate content with program staff for the DHHS/DCYF website.
- Assist program staff with identifying and implementing process efficiencies.
- Develop program process flows.
- Provide enterprise and non-standard software support.
- Work with program staff to identify requirements and produce input for the Statewide Information Technology Plan (SITP).
- Assist with RFP development and the contracting process.

STATE MANDATES:

- NH RSA 126-U Limiting the Use of Child Restraint Practices in Schools and Treatment Facilities
- NH RSA 169-C Child Protection Act
- He-C 6430 Central Registry
- He-C 6339 requires collection of data from service providers

- NH RSA 169-A Interstate Compact on Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 169-D Children in Need of Services
- NH RSA 170-G Services for Children, Youth and Families
- NH RSA 170- H Parole of Delinquents
- NH RSA 621 Youth Development Center
- 621-A Youth Services Center

FEDERAL MANDATES:

- Title IV-A of the Social Security Act SSA section 402 requires a state plan
- Title IV-B of the Social Security Act SSA section 422 requires state plans for Child Welfare Services (includes plan for training)
- Title IV-E of the Social Security Act SSA section 471 requires state plan for Foster Care and Adoption Assistance
- Title IV-E section 1123A require conformity with federal Child & Family Services Reviews and development and demonstration of improvement on a Program Improvement Plan
- 45 CFR 1357.15(u) and Title IV-E sections 471(a)(7) and 471(a)(22) require states to establish and maintain a continuous quality improvement system, including data collection and dissemination, and report on that system annually
- The federal Comprehensive Child Welfare Information System (CCWIS) regulations
- 45 CFR 1355.50-59Public Law 108-79 Prison Rape Elimination Act requires compliance monitoring and audit activities
- Public Law 113-183 requires data collection and reporting regarding the protection of youth in child welfare from sex trafficking

SERVICES PROVIDED:

Many of the functions of the DCYF BIS Team are internal functions meant to ensure uptime and proper functioning of the system as well as general information service functions (infrastructure, contract reviews, security and privacy needs, and technical innovation). Some of these functions include:

- Develop and maintain a Strategic plan
- Develop and maintain NH Bridges project plans
- Write business requirement documents, which may include process flows, screen and/or report mock-ups.
- Manage and participate in business requirement walkthroughs.
- Create and track Change Requests.
- Work with developers to clarify and refine information contained in the requirement documents and review technical designs with development staff.
- Monitor progress of unit and integrated testing as well as participate in coding walkthroughs.
- Manage and perform duties related to a system release, i.e., create testing scenarios, system integration and user acceptance testing, maintain problem logs, coordinate and facilitate daily status meetings, write release notes, create training materials and conduct user training.
- Write review and assist with IT related Requests for Proposals (RFP) and contract amendment materials.

- Assist with Bureau budget preparation.
- Act as consultants for IT related research/projects (e.g.; laptops, third party software, voice recognition software) to support the DCYF staff.
- Participate in Legal, Security, and Privacy audits, inquiries and remediation.
- Work with State, Local, Federal and contracted IT partners to facilitate infrastructure, process and capability enhancements.

SERVICE DELIVERY SYSTEM:

A combination of state employees and multiple business functional areas provide services all driven through NH Bridges, the State Child Welfare System. NH Bridges provides functionality for the following business areas:

- Central Child Protective Services Intake
- Child Protective Services Assessment
- Case Management
- Juvenile Justice
- Finance
- Service Provider Management
- Staff Training
- Federal and State Reporting
- Foster Care, Permanency, and Adoption
- DCYF and JJS Policy
- Interstate Compact
- Provider Management

JUVENILE FIELD SERVICES**4214-7905****PURPOSE:**

The purpose of the services provided to youth who have committed delinquent acts and Children in Need of Services (CHINS) are to promote community safety and positive youth development via Juvenile Probation and Parole Supervision. Juvenile Probation and Parole Officers work to assure youth /offender accountability through restoration of individuals and communities harmed by misconduct and by treating youth as assets developed within families and communities.

CLIENT PROFILE:

Juvenile Field Services provides services to communities and the public whose safety and well-being are at risk, by the provision of supervision and case management to adjudicated youth by Juvenile Probation and Parole Officers. They serve juveniles adjudicated through the delinquency or CHINS statute for whom the supervision and services provided promote accountability, positive youth development, and facilitate the successful utilization of home based and community services and/or the successful re-integration of the youth into their families and communities. They also

serve the families of youth who adjudicate through a delinquency or CHINS who seek Juvenile Justice Services, collaborate with law enforcement and seek court assistance in addressing misconduct and its causes. The Juvenile Probation Assessment process provides youth and their families to voluntary work with DCYF to connect low risk youth to community services as a means to prevent youth entering the deep end of the judicial system.

FINANCIAL SUMMARY 4214-7905

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$12,123	\$15,001	\$14,344	\$14,800	\$14,191	\$14,642
GENERAL FUNDS	\$9,433	\$11,821	\$10,622	\$10,952	\$10,509	\$10,836

The Agency Request includes a prioritized need in SFY 26 of \$236K total funds (\$177K general funds) and SFY 27 of \$240K total funds (\$180K general funds)

FUNDING SOURCE:

Juvenile Justice Services are funded through a combination of federal (Adoption IV-E, Food Stamps, Foster Care Title IV-E Eligibility, Medicaid, OJJDP, TANF) and general funds earned through Random Moment Time Studies to support these services. A large percentage of the general funds associated with this program are required to match the Title IV-E federal funds at 50% federal and 50% general.

OUTCOME:

Promotion of community safety and positive youth development via Juvenile Probation and Parole Supervision by Juvenile Probation and Parole Officers work to assure offender accountability through restoration of individuals and communities harmed by misconduct and by treating youth as assets to develop within families and communities. Juvenile Probation and Parole Officers work collaboratively with the Bureau of Child Protection Services to serve youth in safe family or substitute care settings.

The Federal Child and Family Services Review process incorporates current performance measures associated with Juvenile Justice Field Service.

The measures include:

- Safely maintaining children in their home and a community setting whenever safe and appropriate.
- Children having permanency and stability in their living situations.

- Preserving the continuity of family relationships and connections for children
- Families have enhanced capacity to provide for their children's needs
- Assessing, identifying and addressing the behavioral, emotional and mental health needs of children/youth on an ongoing basis during the course of their involvement with the agency.
- Any psychotropic medications prescribed to the child or youth are reviewed and monitored on an ongoing basis (ability to achieve this outcome is dependent on funding related prioritized needs).
- Providing youth with opportunities for successful transitions to adult living and have permanent adult connections.
- Connecting youth with supports and services to prevent unnecessary court involvement.

STATE MANDATES:

- NH RSA 169-A Interstate Compact for Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 169-D Children in Need of Services
- NH RSA 169-E Missing Children
- NH RSA 170-G Services for Children, Youth and Families
- NH RSA 170-H Parole of Delinquents
- NH RSA 186-C Special Education
- NH RSA 621 Youth Development Center
- NH RSA 621-A Youth Services Center
- Executive Order 99-3 (Establishing the State Advisory Group on Juvenile Justice)

FEDERAL MANDATES:

- Child and Family Services Improvement and Innovation Act PL 112-34
- Child Abuse Prevention and Treatment Act PL 111-320, Amended 2011
- Fostering Connections to Success and Increasing Adoptions Act PL 110-351
- Child and Family Services Improvement Act PL 109-288
- Adam Walsh Child Protection and Safety Act PL 109-248
- Safe and Timely Interstate Placement of Foster Children Act PL 109-239
- Keeping Children and Families Safe Act PL 108-36
- Adoption and Safe Families PL 105-89
- Preventing Sex Trafficking and Strengthening Families Act of 2015 PL 113-183

SERVICES PROVIDED:

State law mandates the services provided. The DCYF Bureau of Field Services Juvenile Justice practice area is responsible for providing supervision and rehabilitative services to youth adjudicated under state law through a delinquency or as CHINS. JJS provides supervision, case management,

and an array of rehabilitative services through its staff of Juvenile Probation and Parole Officers (JPPOs) and a network of community-based providers who are Department of Health and Human Services licensed and/or certified.

Probation/Parole, Voluntary Services, Community Programs, and Institutional Services are the four distinct, closely linked areas that provide Juvenile Justice Services.

Probation and Parole conducts investigations and provides supervision of minors who have committed a delinquent act and CHINS, as well as providing supervision of youth who were committed and then released from the Sununu Youth Services Center on parole.

The Assessment process provides youth and their families the opportunity to work with DCYF, receive case management, in home services and connection to community services as a means to connect youth to necessary supports and services without unnecessary court involvement.

The CHINS assessment process offers voluntary services to families. Without going to court, home-based services are provided to families for specific periods to minimize further involvement with the Juvenile Justice/Child Protection system.

Community Programs (local organizations and providers) deliver community-based services. These services include home-based therapeutic services, substance abuse assessment and counseling, mental health services, diversion programs and an array of residential services (foster homes and residential treatment programs).

Institutional Services: the Sununu Youth Services Center and the Youth Detention Services Unit provide secure residential treatment placements for NH youth involved with the NH court system. These youth are court ordered to be detained or committed to the center as a result of the offense(s) they committed.

SERVICE DELIVERY SYSTEM:

State employees provide all Juvenile Field Services.

There are 107 FTE's in SFY24-25 associated with the provision of these services.

OJJDP 4214-7906

PURPOSE:

The Juvenile Justice Delinquency Prevention Act authorizes the Office of Juvenile Justice and Delinquency Prevention (OJJDP) to provide an annual grant to each state to improve its juvenile justice system and to support juvenile delinquency prevention programs. In order to receive an award under Title II, Part B, Formula Grant Program, states must satisfy 28 state plan requirements. Within the 28 requirements, 4 are deemed to be "core."

These core requirements are:

- **De-institutionalization of Status Offenders.** States cannot house juvenile status offenders in secure detention or correctional facilities. A status offense is an offense that is unlawful for a minor but legal for an adult. Examples of status offenses include truancy from school, running away from home, and underage drinking and smoking.
- **Sight and Sound Separation.** This core requirement prohibits the detention or confinement of juvenile delinquents in an institution or facility where the juvenile can see, hear or otherwise have contact with incarcerated adults.
- **Jail Removal.** The jail lockup removal requirement prohibits juveniles from being detained or confined in any adult jail or lockup facility.
- **Disproportionate Minority Confinement.** States are required to determine if minority youth are disproportionately represented in secure detention and correctional facilities. If so, the state must take action to address the features of its system that may account for such disproportionate confinement.

CLIENT PROFILE:

Title II Formula Grant funds are utilized to support the prevention of and response to youth delinquency.

FINANCIAL SUMMARY 4514-7906

<u>FINANCIAL HISTORY</u>						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$363	\$579	\$1,333	\$1,126	\$1,332	\$1,126
GENERAL FUNDS	\$24	\$31	\$67	\$67	\$67	\$67

FUNDING SOURCE:

Title II Formula Grants Program award pursuant to section 223(a)(5)

OUTCOME:

Reduction in youth delinquency, recidivism, and deeper system involvement improving long term outcomes for youth in NH.

STATE MANDATES:

- Executive Order 99-3 (Establishing the State Advisory Group on Juvenile Justice)
- NH RSA 169-B:15-a Inspection of Facilities; Lock-up Log
- NH RSA 169-B: 11-III Release Prior to Arraignment

FEDERAL MANDATES:

- Juvenile Justice and Delinquency Prevention Act (the Act) (34 U.S.C. § 11133(a)(5))
- State Advisory Group (SAG) under 34 U.S.C. § 11132(d)
- Juvenile Justice and Delinquency Prevention Act of 1974 (Public Law 93-415, 42 U.S.C. 5601 *et seq.*)
- Sight and Sound Separation Section 223(a)(12):
- Prison Rape Elimination Act (PREA) of 2003 (P.L. 108-79).

SERVICES PROVIDED:

Title II funds are allocated to various vendors to support the 3-year plans established by the Juvenile Justice Reform Commission to prevent and respond to delinquency behaviors displayed by youth. The 3-year plan establishes goals to enhance community-based interventions that promote prevention from youth delinquency while embracing equality in efforts to reduce the disparities that exist with the Juvenile Justice System.

**SUNUNU YOUTH SERVICES CENTER (SYSC)
4215-6643****PURPOSE:**

The John H. Sununu Youth Services Center (SYSC) is a 144-bed secure treatment facility, programmatically supported to serve 24 court-placed youth. The co-ed facility serves both committed and detained youth, providing residential, educational, medical, vocational and clinical treatment programming and services in a safe and secure setting. SYSC is dedicated to ensuring youth have a greater opportunity for success in the community when they leave SYSC compared to when they are admitted. SYSC staff promote and balance community safety and positive youth development through the utilization of evidence-based practices. To achieve this, SYSC aims to ensure that there is a balance between youth accountability through restorative practices and engaging youth in appropriate evidence-based treatment. SYSC provides security, supervision, and appropriate recreational and treatment programming to ensure that the youth in SYSC care develop and refine healthy coping skills leading to an increased chance of success upon return to their communities.

CLIENT PROFILE:

SYSC provides services to no more than 24 youth in an architecturally secure placement for detained and committed juveniles, who as adults would face imprisonment for their delinquency. Juveniles placed in SYSC range in age from 13 to 18 years old.

FINANCIAL SUMMARY 4215-6643

FINANCIAL HISTORY						
Rounded to \$000 except cost per case	SFY24	SFY25	SFY26	SFY27	SFY26	SFY27
	Actual	Adj Auth	Agency Request	Agency Request	Governor's Budget	Governor's Budget
TOTAL FUNDS	\$14,934	\$12,704	\$18,794	\$19,058	\$18,772	\$19,037
GENERAL FUNDS	\$14,934	\$12,672	\$18,794	\$19,058	\$18,772	\$19,037
ANNUAL COST PER CASE-TOTAL	\$171,655	\$162,820	\$193,752	\$196,474	\$193,526	\$196,258
CASELOAD	87	67	97	97	97	97

This Accounting Unit represents a caseload count of unduplicated clients who are at any point during the fiscal year at SYSC.

FUNDING SOURCE:

The funding source is state general funds.

OUTCOME:

A treatment plan created in collaboration with the facility Treatment Team (residential, clinical, medical, education, permanency), the youth, the youth's family/guardian, and the youth's Juvenile Probation and Parole Officer identifies the youth's treatment goals, as well as the services provided to the individual at the facility to achieve them. The plan identifies anticipated outcomes from services related to school performance, vocational and job preparation, improved behavior management (accountability and responsibility to self and others) and clinical interventions to minimize risk factors associated with several areas, including a history of trauma, mental health challenges, and substance use. Additional outcomes for youth include improved self-esteem and decision-making, improved family relationships/functioning, and improved community relationships. Successful integration back to home and/or community with the appropriate and necessary supports in place to prevent/decrease recidivism is the expected outcome when a youth leaves the facility.

Facility Outcomes:

- Treatment Plans
- Build/Create Protective Factors:
 - Improved school performance;
 - Credit Recovery;
 - Vocational, Educational, and job preparation;
 - Behavior Management (Improved accountability/responsibility to self and others); and
 - Develop and Expand individual interests and abilities.
- Mitigate Risk of Harm to Self and Community:
 - Counseling (Trauma, Drug and Alcohol);

- Improve decision making;
- Improve family relationships/functioning;
- Improve community relationships; and
- Improve self-esteem and Confidence.
- Family Engagement (Visits, Engagement & Development in Treatment)
- Staff and Resident Safety
- Community Re-entry Planning (Transition and Re-Integration into the Community)
- Family and Resident Satisfaction (Feedback, Rights, Grievance Process)
- Post-Facility Outcomes:
 - Effective Permanency Plans (Return to stable home)
 - Restorative Practice to include increased responsibility/accountability leading to independence and community participation.
 - Community Integration and Supports (Job Placements, MH/Medical/Dental Care, Positive Community Connections); and
 - Successful completion of High School or equivalent.

STATE MANDATES:

- NH RSA 169-A Interstate Compact for Juveniles
- NH RSA 169-B Delinquent Children
- NH RSA 170-G Services for Children, Youth and Families
- NH RSA 170-H Parole of Delinquents
- NH RSA 126-U Limiting the Use of Child Restraint Practices in Schools and Treatment Facilities
- NH RSA 186-C Special Education
- NH RSA 621 Youth Development Center
- NH RSA 621-A Youth Services Center

FEDERAL MANDATES:

Prison Rape Elimination Act (PREA), 2003

SERVICES PROVIDED:

SYSC Staff promote and balance community safety and positive youth development through the utilization of therapeutic practices. Every youth committed to SYSC receives the following services within a safe and secure setting: educational, clinical, spiritual, psychiatric (if needed), medical, vocational, recreational, nutritional and transitional. Based on individual treatment needs, youth will participate with the appropriate level of psychotherapy, substance use treatment, family, group, and experiential therapy. Youth have the opportunity to work with the local colleges to enhance education and participate in appropriate prosocial activities. Youth at SYSC participate in restorative justice practices and live in a safe and secure residential setting staffed with Youth Counselors trained in adolescent development and appropriate interventions.

The SYSC Food Services Program provides youth with three meals and two snacks per day that meet National School Food nutritional recommendations. The campus is maintained by a maintenance department that is responsible for multiple integrated systems, heating and ventilation, security control, telephones, fire alarm, electrical systems, laundry, sanitation cleaning, grounds care, snow removal, auto repairs, and emergency call backs. In addition, the on-site Business Office provides administrative support for all SYSC programs.

Additionally, the facility has nurses available 24 hours per day, access to an on-call physician, and dental services for youth. A part-time psychiatrist and a full-time psychologist are also on site to treat the youth's behavioral healthcare needs, along with licensed clinical personnel.

SERVICE DELIVERY SYSTEM:

State employees provide the vast majority of the SYSC services available. DHHS identified 88 FTE's with the provision of these services. To maintain proper safety and security for all youth and staff, overtime needs have increased along with the use of supports through the Juvenile Probation and Parole Officers. Some specialized services are provided through contracts include dental, dental hygienist, psychiatric and pharmaceutical.